



## **CLASS POLICIES**

### **WHO CAN ATTEND?**

Family members are welcome with a maximum of two handlers per dog. This includes children over 12 only. The dog handler must be over 18

### **MULTIPLE DOGS**

For reasons of safety, we do not allow a single handler to bring multiple dogs to class. If you have multiple dogs, please ensure that you have multiple handlers, one for each dog and all 18 +

### **FEES AND TRANSFERS**

Fees paid are non-refundable at any stage including the case of COVID19. Once a course date has been booked this cannot be transferred to another date or location. Classes booked cannot be resold to a third party, the attendee must be as per the booking name. If classes are postponed clients will be offered the same class at a later date.

### **WHAT IF I MISS A CLASS**

Dates are laid out on purchase please ensure you can commit to each week you are booked in for. Our courses hold a particular curriculum each week so this is why it is best to commit to a 5-week course consecutively. If you have to miss a week, I can email you highlighting what we covered.

### **WEATHER CONDITIONS**

Classes do generally go ahead in all weather conditions, however with extreme rain, ice and snow or storms classes will be postponed until the following week. I will be in touch with as much notice as possible if postponing the day of class, please check your emails.

### **TRAINING METHOD**

We use science based positive reinforcement training methods. I do NOT allow any prong collars, shock collars, slip leads or choke chains of any sort. If you do arrive to class with any type of prong collar, shock collar, slip lead or choke chain these will be confiscated.

## VACCINATIONS

It is your responsibility to ensure your dog is up to date with the vaccinations DHPPi & Lepto before attending our training class.

Kennel Cough is NOT a required vaccination for training but we do highly recommend your pet getting this vaccine before classes. If you do choose to get this vaccine you must wait at least 5 days before you can attend class.

## ENTERING AND LEAVING VENUE

Please ensure your dog is on a leash entering and leaving the venue. A lot of dogs appreciate their space especially in a new environment so please enter and leave with your dog one at a time ensuring there is a distance of at least 2 metres between your dog and another. On leash greetings between dogs are to be avoided and dogs should be kept on leash unless otherwise advised by trainer.

***Please take care of your valuables and do note that myself, Pawsative Steps and CDYS do not accept any responsibility for items that are lost, damaged or stolen during your time at class.***

